

Redtank ICT Academy NPC Privacy Policy

Effective Date: 01 December 2023

This Privacy Policy ("Policy") explains how Redtank ICT Academy NPC, with its registered address at 3 Denyssen Street, Viljoenskroon, Free State, South Africa, 9520 ("Redtank," "we," "us," or "our"), collects, uses, stores, and discloses personal information obtained from users ("you" or "your") of the website located at <http://www.redtanks.co.za> ("Website").

1. Information We Collect

We may collect various types of personal information from you, including but not limited to:

- 1.1. Contact Information: such as your name, email address, telephone number, and mailing address.
- 1.2. User Account Information: if you create an account on our Website, we may collect your username, password, and other account-related information.
- 1.3. Payment Information: if you make any purchases on our Website, we collect payment-related information such as credit card details or other financial account information.
- 1.4. Communication Information: including any personal information you provide when contacting us via email, phone, or through other forms of communication.
- 1.5. Usage Information: we may collect information about your use of our Website, including IP addresses, browser type, device identifiers, pages viewed, and other analytical data.

2. Use of Personal Information

We may use the personal information we collect for various purposes, including:

- 2.1. Providing Services: to deliver and provide access to our educational courses, materials, and other related services.
- 2.2. Communication: to respond to your inquiries, provide support, and send you important updates or notifications.
- 2.3. Payment Processing: to process payments for purchases made on our Website.
- 2.4. Marketing and Promotions: to send you marketing communications, newsletters, and promotional offers, subject to your consent where required by applicable laws.
- 2.5. Analytics and Improvements: to analyze usage patterns, improve our Website, and enhance user experience.

3. Information Sharing

We may share your personal information with the following parties, only as necessary and in compliance with applicable laws:

3.1. Service Providers: we may engage third-party service providers to assist us in delivering our services or perform Website-related functions on our behalf.

3.2. Legal Compliance: we may disclose your personal information to comply with legal obligations, enforce our terms of service, or protect our rights, safety, or property.

3.3. Business Transfers: in the event of a merger, acquisition, or sale of substantially all of our assets, your personal information may be transferred as part of the transaction.

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, please note that no method of data transmission over the Internet or electronic storage is 100% secure.

5. Your Choices and Rights

You have certain choices and rights regarding your personal information, including the right to access, correct, update, or delete personal information we hold about you.

6. Third-Party Websites

Our Website may contain links to third-party websites. This Policy does not apply to such websites, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party websites you visit.

7. Changes to this Policy

We may update this Policy from time to time. Any changes will be effective upon posting the revised Policy on our Website. We encourage you to periodically review this Policy for the latest information on our privacy practices.

8. Contact Us

If you have any questions or concerns about this Policy or our privacy practices, please contact us at info@redtanks.co.za

By using our Website, you acknowledge that you have read and understood this Privacy Policy and agree to the collection, use, storage, and disclosure of your personal information as described herein.